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*"The Best Brands At The Cheapest Prices"*

**PH - 07 3889 8444**

**sales@theshadecentre.com.au**

**Unit 5 - 9 Combarton St Brendale**

**P.O. Box 5221 Brendale Qld 4500**

**ABN 53 087 851 885 Australian Shade Wholesalers Pty Ltd**

**PACIFIC SHADES PTY LTD**

**AUSTRALIA**

**ABN-27 097 131 863**

Pacific Shades warrants that the umbrella framework, canopy and stitching shall be free of any faulty parts or workmanship for a period of 2(two) years from the date of purchase. With the exception of colourfastness in stitching and binding.

The warranty is subject to the following conditions:

1. The customer shall inform Pacific Shades or its authorised agent, as soon as a warrant claim arises.

The customer shall arrange for the umbrella, suitably packed to prevent damage in transit to be returned to the original Pacific Shades agent where the goods were purchased or as may be directed by Pacific Shades or its authorised agent.

2. The customer shall include with the umbrella a notice in writing specifying the fault together with the sales docket or other documentation evidencing the purchase of the umbrella
3. No warranty claim will be validated unless the customer can establish purchase of the umbrella from Pacific Shades Pty Ltd or its authorised retailers.
4. Pacific Shades will examine the umbrella on delivery and may validate the claim, in which event it, or its agent shall repair or replace any faulty parts or rectify any faulty workmanship free of charge or expense to the customer. Pacific Shades will pay transport costs incurred in sending the umbrella from the agent to Pacific Shades and back to the agent. The customer will be responsible for all transport costs in getting the umbrella to the agent and back from the agent after repair.
5. Pacific Shades may invalidate the claim if the defect complained of has arisen wholly or substantially for any reason other than faulty manufacture, parts or labour.
6. Pacific Shades may invalidate the claim if damage results from the following actions or circumstances (however not limited to the following):
  - a) Use in gusty or moderate to high windy conditions.
  - b) Damage caused by hail, snow, flood, fire or earthquake.
  - c) Damage is a result of misuse, modifications or repairs not undertaken or authorised by Pacific Shades.
  - d) Damage caused as a result of failure to secure the tilting pin or tighten the bolt locking the post from rotation.
  - e) Damage caused as a result of the base installation not being carried out as instructed in the Pacific Shades installation and operation instructions.
  - f) Damage caused by normal wear and tear.
  - g) Damage caused by failure to pull Canopy from between arms struts

7. The warranty is not transferable.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product which you may have under the Trade Practices Act and similar State or Territory Laws.

## **MASTERSHADE UMBRELLA WARRANTY**