



10 Year UV Warranty

We guarantee the following:

Should any *ABSHADE*[®] Commercial Shadecloth fail for reasons of UV degradation within ten (10) years of the date of purchase, we will gladly replace the fabric or refund the original purchase price.

Conditions:

- 1) The definition of 'failure' used means any instance where the fabric has lost more than 5% of its strength for each year of its life.
- 2) This guarantee does not cover deterioration due to chemical exposure (cleaning chemicals, PVC's, solvents etc).
- 3) This guarantee does not cover damage to the cloth caused by stresses beyond its design strength. (Excessive wind loads, poor structure design etc)
- 4) This guarantee does not extend to colourfastness of the fabric. All resins and colours are chosen with extreme care for long life however exposure to sunlight can cause some changes over a period of time.
- 5) We do not cover consequential loss or damage other than that required by law.
- 6) The decision to replace or reimburse, is made by Absolute Trade Supplies Pty Ltd at their total discretion.
- 7) **Please Note:** Whilst Abshade Commercial can be used for architectural purposes, it is designed as a commercial product and may have colour variations or streaking present, and small (under 600mm) flaws. Warranty claims will not be considered for these issues.

Claims Procedure:

In the unlikely event of a claim, Absolute Trade Supplies Pty Ltd must be notified before any agreement or commitment is made to any other party. Absolute Trade Supplies Pty Ltd will handle claims promptly but in any case where doubt may exist as to the cause of the failure, they reserve the right to use independent testing laboratories to assist with determining such cause.